CHECKLIST

Before you order flowers for delivery

- [ ] Write down the exact delivery date and preferred time of day.
- [ ] Note the recipient's favourite colours, style preference and any flowers they dislike.
- [ ] Ask whether the florist can deliver on your chosen day and what their lead time is.
- [ ] Clarify what happens if the florist cannot source a specific flower.
- [ ] Ask how the flowers will be packaged and whether care instructions are included.
- [ ] Confirm what the quoted price includes and what will cost extra.
- [ ] Check payment methods and when the florist needs payment.
- [ ] Ask how to contact them if you need to change the order and how much notice they need.
- [ ] Find out how long the flowers should last and what care the recipient needs to give them.